



Graceworks
Lutheran Services

SENSE *of* HOME

2013
Annual
Report





Graceworks

Lutheran Services

Member of
Lutheran Services in America

Affiliated with the
Evangelical Lutheran Church in America

Recognized by
The Lutheran Church - Missouri Synod

A United Way Agency

OUR MISSION

In response to Jesus Christ, Graceworks Lutheran Services helps people experience dignity and wholeness in relationship to God, family and community.

OUR VALUES

- Faithfulness to Christ
- Wholeness of Life
- Equality and Justice
- Quality of Service
- Integrity
- Stewardship of Resources

OUR VISION

Graceworks Lutheran Services will be the community leader that inspires and supports a sense of home when people experience challenging or changing circumstances.

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Inspiring and Supporting a Sense of Home While Responding to Change

The staff and volunteers of Graceworks Lutheran Services work every day to accomplish our vision of inspiring and supporting a Sense of Home when people experience challenging or changing circumstances.

A Sense of Home requires more than a place. It must include the special feelings of comfort, safety, and satisfaction an individual can only sense in a stable environment where one is valued and loved as part of a family or community.

In this Annual Report, you will learn how Graceworks responds to challenging and changing circumstances with remarkable services in a variety of settings to inspire and support a Sense of Home. You will meet Theresa, one of more than 150 adults with developmental disabilities living in one of more than 30 homes supported by Graceworks Enhanced Living in community settings. You will also get to know Don and Eleanor who recently celebrated 60 years of marriage. After Eleanor's stroke, they are able to stay together in their home with support from Graceworks at Home.

Inspiring and supporting a Sense of Home requires planning and responding to changing patterns of client needs and expectations. Graceworks must continue to invest in developing and improving services and facilities while responding to increased regulation and decreased funding from government. During 2013, Bethany Village renovated and expanded its therapy facility to better support residents' ability to return home after rehabilitation.



Graceworks Enhanced Living residents welcome Ohio Department of Developmental Disabilities Director John Martin to their new home.

At Redeemer Community, a Graceworks Housing Services location in Dayton, Graceworks applied grant funding to pioneer a mental health program to help residents deal with emotional issues and create more stable lives. In Cincinnati, Graceworks Enhanced Living successfully improved the Sense of Home for 18 residents with developmental disabilities who moved from two large home settings in undesirable locations to three smaller homes in nice residential neighborhoods.

We are blessed with many faithful congregations, donors, volunteers, staff, and other friends who share our vision to inspire and support a Sense of Home. We thank them and recognize many of their commitments in this Annual Report.

SENSE *of* HOME...

Theresa Finds a Home of Her Own

Inside the brick ranch house with the big beautiful windows, Theresa's room is blue. She chose the shade to coordinate with her new white dresser, low enough to reach each drawer from a wheelchair. Theresa always wanted white furniture.

Sixty days before Theresa moved into her own home for the first time, her parents and the guardians of three other women living with cerebral palsy gathered to choose a service provider for the soon to be independent foursome.

Deb Lyle and Cari Oehlenschlager, of Graceworks Enhanced Living, were there to deliver Graceworks' proposal. Deb and Cari explained that the mission of Graceworks Enhanced Living is to create families and a sense of home for residents. The women would eat meals with their service providers, attend dances, play sports, work fulfilling jobs, and live life without stigma.

It took only two hours for the group to decide that Graceworks Enhanced Living should provide care for their loved ones. Before long, Theresa and her new housemates were moving into their new home.

Theresa proudly shows off her new room. It's all hers, from the specially renovated bathroom to her signed letter from President



George W. Bush. The letter is displayed prominently beside Theresa's high school diploma, painstakingly earned without a classroom aide. By graduating, she earned an international "Yes I Can" award and the President's congratulations. These precious keepsakes have turned Theresa's new house into her home.

Home is an important concept to Theresa. In late 2012, her mother became too ill to care for her. After living with her family since the day she was born, Theresa was forced to move into the Montgomery County Interim Care Facility for Developmental Disabilities, commonly known as "the emergency shelter."





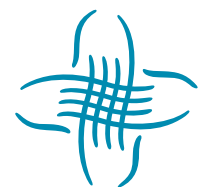
152
ADULTS
WITH
DEVELOPMENTAL
DISABILITIES
LIVE IN 31
HOMES
IN BUTLER, GREENE,
HAMILTON &
MONTGOMERY
COUNTIES

“It was lonely,” says Theresa, “because I had always had someone with me.”

Theresa’s heart is too big to stay lonely, however. She met Delia, who calls her “Sissy,” at the shelter. The two quickly became friends. The night before Theresa left her mother’s house, she sat beside her mother and prayed. They asked that Theresa be cared for and find a place of her own. That prayer was answered. Delia and Theresa are now housemates as well as best friends.

Today, the girls in the brick ranch house with the big beautiful windows are watching movies, squabbling over the last can of soda, and finding comfort in a family and a home that will last.

Theresa, smiling, says she is not lonely any more.



Graceworks
Enhanced Living

Feeling Right at Home

Don Bierley considers the aides from Graceworks at Home a different caliber of people.

“In what way? They’re high caliber,” Don laughs.

Don and Eleanor Bierley had been married for 60 years when Eleanor suffered a stroke. The couple had never looked into home care, and the service provider the hospital recommended fell far short of their expectations.

Then, on a recommendation, Don called Graceworks at Home.



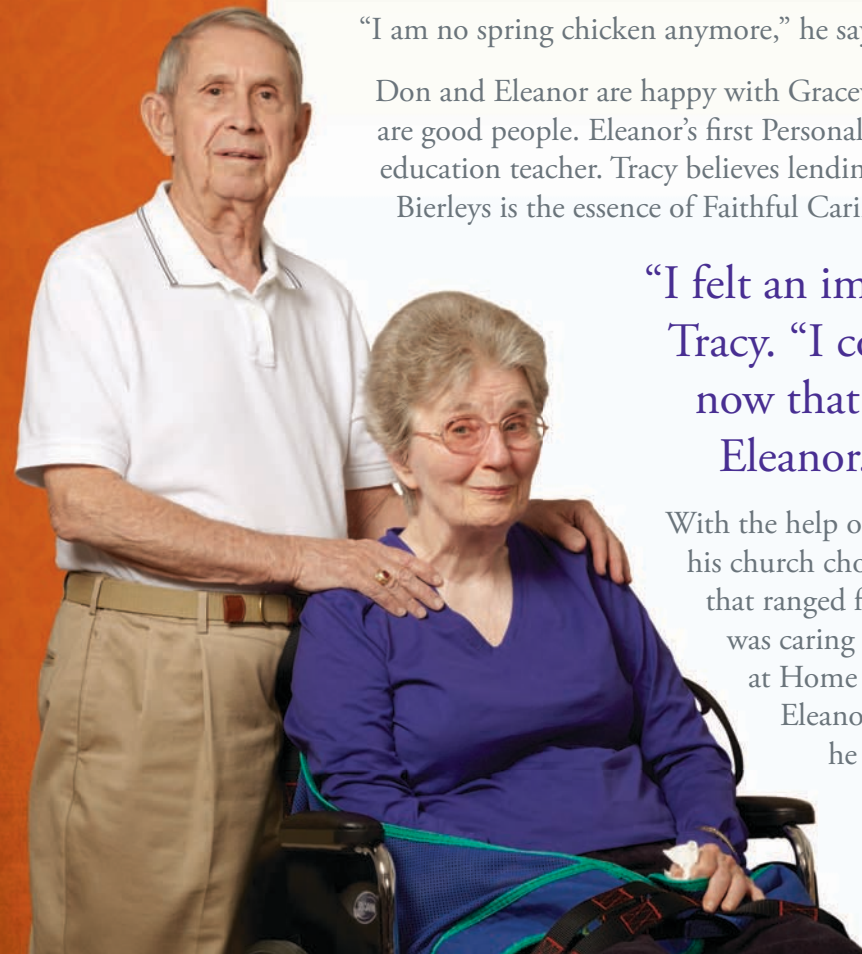
Robyn Nelson, Manager of Graceworks at Home, arrived at the Bierley’s house for a consultation only hours after Don called. Eleanor met her new Graceworks at Home Personal Care Aide the next morning. Don no longer has to wonder who will show up and whether they can properly care for Eleanor, and that gives him some much-needed peace of mind.

“I am no spring chicken anymore,” he says.

Don and Eleanor are happy with Graceworks at Home because they know her caregivers are good people. Eleanor’s first Personal Care Aide, Tracy Miller, was once a special education teacher. Tracy believes lending a caring hand and a sympathetic ear to the Bierleys is the essence of Faithful Caring.

“I felt an immediate bond with them,” says Tracy. “I could sense the relief in Don now that he didn’t have to worry about Eleanor.”

With the help of Graceworks at Home, Don can even sing in his church choir again. He can also go out to run errands, a task that ranged from anxiety inducing to impossible when Don was caring for Eleanor alone. The reprieves that Graceworks at Home grants him are a blessing for both Don and Eleanor and allow him to better care for Eleanor when he is needed.



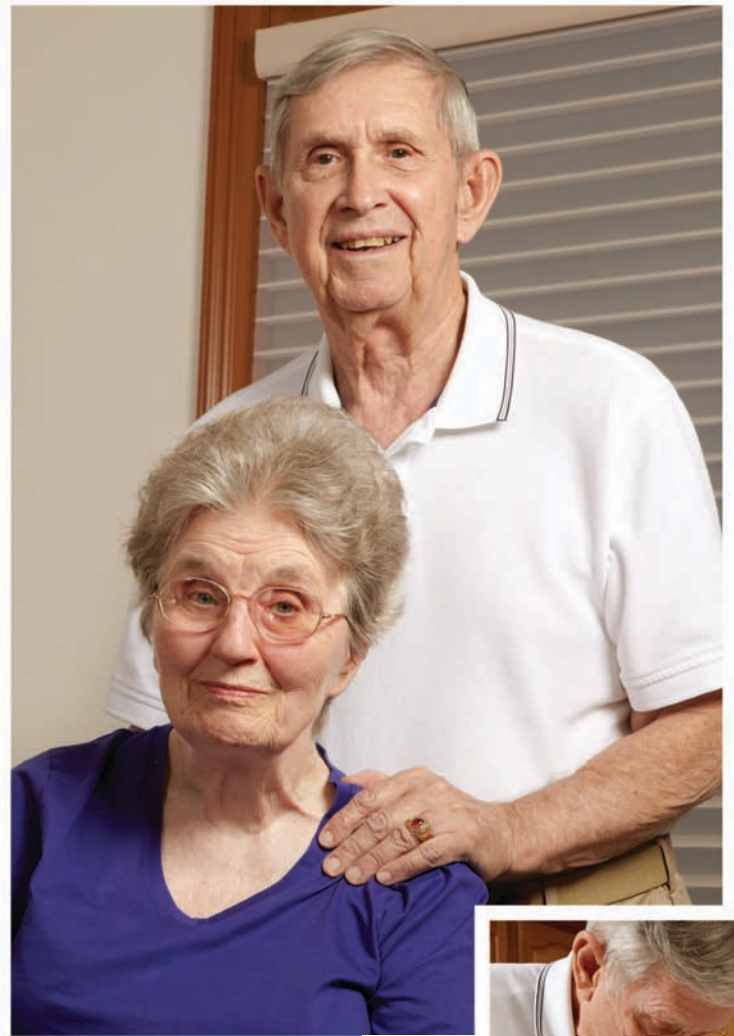
Improving Don and Eleanor's quality of life is important to Diana Abrams. She is one of Don's favorite Personal Care Aides and a physical therapy student at a local college. Graceworks accommodates her school schedule, and she enjoys working with the couple because she really cares about them.

"I'm helping them stay in their home where they feel most comfortable," says Diana.

Just as Diana cares for Eleanor, it is clear that the Bierleys have come to care about her. Don talks excitedly about the new courses Diana started in January; he says healthcare – Eleanor's care – is more than just a job for her.

"It is a whole different ballgame working with Graceworks at Home," Don explains. "They care about the client, and the family, and continuing their education in the healthcare field."

Don credits the dramatic difference home care has made in his household to Graceworks at Home's focus on hiring the highest quality personnel. Graceworks at



Home has given the couple time to focus on the little things that make life special, like spending time with their family, keeping their faith, and teaching Don to recreate Eleanor's famous chili recipe.

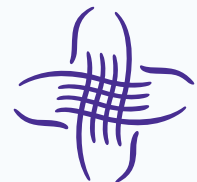
PROVIDED
391
PEOPLE

HEALTH & THERAPY SERVICES
IN THEIR HOMES

PROVIDED
1,570
OLDER ADULTS

WITH
40,770
HOURS OF PERSONAL CARE

AND
352 **EPISODES OF SKILLED HOME CARE**



Graceworks
at Home



Bethany Village Reveals Rehabilitation Renovations



Bethany Village
Graceworks Lutheran Services

In June 2013, Bethany Village unveiled its newly expanded Therapy Services facility. The 5,300 square foot rehabilitation center gives loved ones recovering from illness or surgery access to over 25 recovery professionals including nurses, therapists, dietitians, social workers, a life enrichment coordinator, and a chaplain. The new Therapy Services facility provides everything from state-of-the-art equipment to speech restoration therapy. It also offers pet therapy from a group of dedicated volunteers.

Bethany Village was founded to provide individuals who are aging with the highest quality of life available. Demand for rehabilitative services has risen continuously over the past decade. The Therapy Services facility underscores Bethany's commitment to quality services while meeting the needs of seniors today and tomorrow.



MORE THAN
650
SENIORS
RECEIVED
REHAB
SERVICES

BETHANY VILLAGE RESIDENTS

764 OLDER
ADULTS }

450

RESIDENTIAL LIVING

62

ASSISTED LIVING

252

LONG-TERM CARE
& MEMORY SUPPORT

News & Highlights



Graceworks Housing Services

Residents of the Redeemer apartment community are reporting a 40% improvement in their emotional well-being and a 20% improvement in their family lives, since Graceworks Housing Services began a program which brings mental health services into their apartment facility. To date, over 80% of Redeemer's residents have met with the building's mental health professional.

A grant from the Dayton Foundation and Del Mar Healthcare made this new approach to mental healthcare possible. The program has been extended through 2015 thanks to grant funds from the Lutheran Services for the Elderly Endowment of the Evangelical Lutheran Church in America.



686
ADULTS
LIVING IN OUR
APARTMENT
COMMUNITIES

Graceworks Enhanced Living Welcomes Residents to New Homes

In 2013, Graceworks Enhanced Living welcomed residents into new homes in Hamilton County. John Martin, Director of the Ohio Department of Developmental Disabilities (Ohio DODD), attended the opening of one home to greet residents. The new home is leading the way in the State of Ohio's push toward living in smaller groups, which provides more freedom to individuals with intellectual disabilities.

Forest Park Mayor Charles Johnson also attended the opening ceremony, and welcomed their newest residents to the community. Safely building a sense of community is core to the new home's design, which includes an accessible open floor plan so residents will not have to relocate as their needs change.



“Graceworks has provided tremendous leadership and quality care for Ohioans with developmental disabilities,” said John Martin, Director of Ohio DODD.

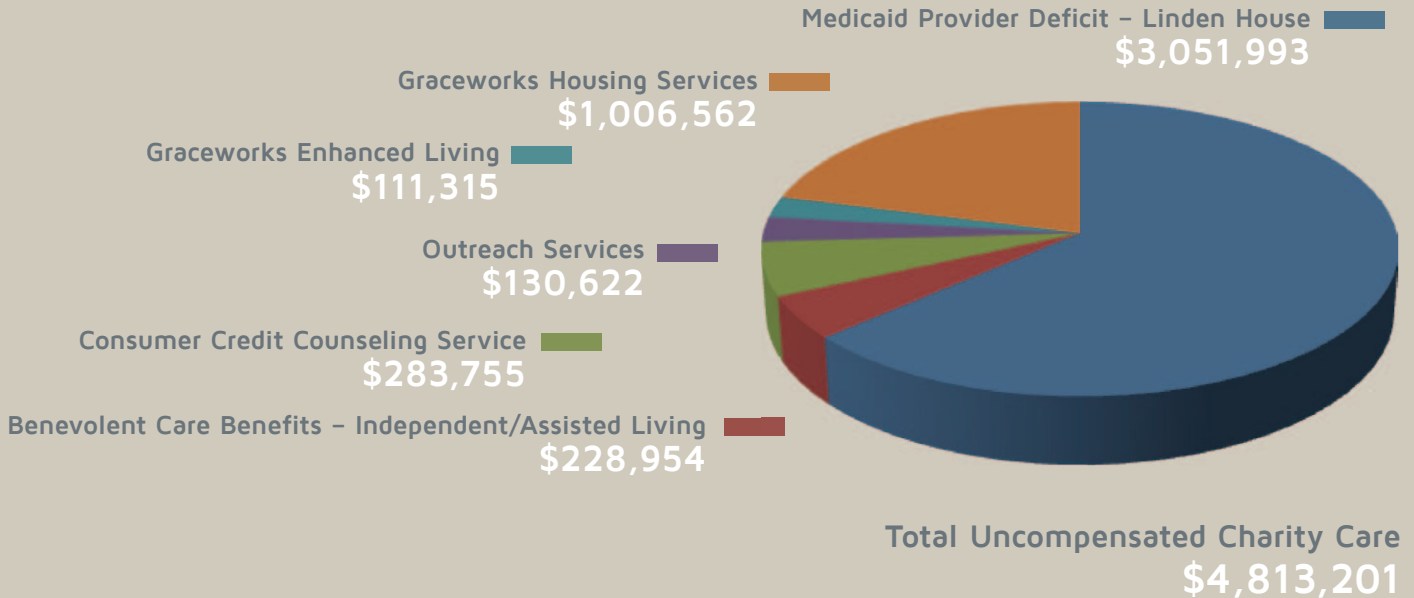
“One of our greatest current system needs is to ensure there are quality residential settings where individuals with more profound care needs can live safely within and participate more fully in their communities.”

Sense of Caring

Every day Graceworks Lutheran Services lives its vision by supporting people who are experiencing challenging or changing circumstances. Helping individuals of all faiths experience dignity and wholeness has been our driving force for more than 85 years. Through our residential and community care services, we provided \$4.8 million of uncompensated charity care that was not reimbursed by user fees or government funding.

Graceworks Lutheran Services & Affiliates Uncompensated Charity Care

Year Ended December 31, 2013 (unaudited)



GRACEWORKS PROVIDES SERVICES AT MORE THAN
50
LOCATIONS
IN OHIO, INDIANA,
AND KENTUCKY

Volunteer and Community Programs

Graceworks Lutheran Services has many volunteer opportunities including the Women's Council that has more than 60 active members. Activities for the year culminate in an annual "wrapping day."

Ladies created over 500 handmade gifts for residents of Bethany Village, Graceworks Housing Services, and Graceworks Enhanced Living. Gifts included lap robes, tissue holders, shawls, neck pillows, winter hats and scarves, and handmade bags filled with puzzle books. These gifts make the holidays a little brighter for all Graceworks Lutheran Services families.



We are thankful for the many volunteers who helped create a sense of home for those encountering challenging and changing circumstances in 2013. For a complete list of Graceworks volunteers, please go to www.graceworks.org.



**ONCE AROUND SHOP
AND EMERGENCY
ASSISTANCE PROGRAM**
17,012
CLIENTS RECEIVED
ASSISTANCE



**SENIOR COMPANION
PROGRAM**
192
OLDER PERSONS STAYED IN THEIR
HOMES WITH SUPPORT FROM
FRIENDLY VISITS AND RESPITE CARE

**Consumer Credit
Counseling Service**
Graceworks Lutheran Services



1,528
PEOPLE RECEIVED
FINANCIAL COUNSELING



925
INDIVIDUALS
PARTICIPATED IN
FINANCIAL CLASSES
& WORKSHOPS



641
PEOPLE USED A
DEBT MANAGEMENT
PROGRAM

THANKS TO
931 VOLUNTEERS

CONTRIBUTING
102,298
HOURS OF
SERVICE

VALUED AT
\$1,930,363

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Jeffrey R. Teeters
Ronald D. Wine



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(left to right) Jackie A. D'Aurora; David V. Vandercher; Rev. James V. Bosse; Michael W. Allen; Willis O. Serr II; Judy A. Budi

The Spiral of Life Society

People who have made known their completed arrangements for deferred gifts to Graceworks Lutheran Services through wills, gift annuities, life insurance, or other charitable devices are members of the Spiral of Life Society.



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Matthew & Jennifer Buehrer	Faye Hunt [*]	Willis & Susan Serr [*]	† DECEASED
Amos & Ruth Dicke [*]	Ray & Susan Kaercher	Paul & Jean Shank	* CHARTER MEMBER
Dr. Fred & Kay Freeberg	Rev. Paul [†] & Hildegard Kampfe [*]	Del & Marilyn Shannon	<i>ITALICS INDICATES NEW MEMBER</i>

2013 Bequests

Graceworks Lutheran Services thanks and recognizes the following people who planned through their estates to help our ministries continue after their deaths:

Ruth Behm	George & Sue Lawton	Jack & Betty Semmelman
Eleanor Blank	Geraldine Miller	Irene Shaffer
Rayman & Elizabeth Coy	Lillian Mills	Donald & Dorothea Spindler
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2013 Donors

The generosity of our donors is a source of profound inspiration. This comprehensive list recognizes all cash gifts received by Graceworks Lutheran Services during 2013. We also appreciate those who gave gifts-in-kind or designated contributions through United Way and the Combined Federal Campaign. To the many individuals who gave time and resources but whose names are not recorded, thank you. For a complete list of donors, please visit www.graceworks.org.

\$5,000 plus

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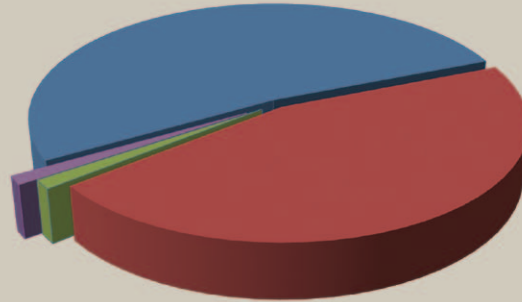
2013 Financial Reports¹

For the 12 Months ending December 31, 2013 (all numbers are shown in thousands)

Financial information is based on unaudited financial data compiled by the staff of Graceworks Lutheran Services. An independent accounting firm will complete an audit and prepare detailed financial statements and an independent auditor's report for the Board of Directors. Copies of the audited financial statements will be available upon request after May 31, 2014.

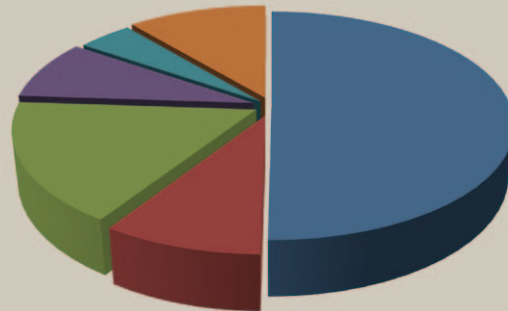
Revenue \$62,134

Resident Fees	\$ 32,506
Government Revenues	\$ 28,125
Service Fees	\$ 797
Grants	\$ 706



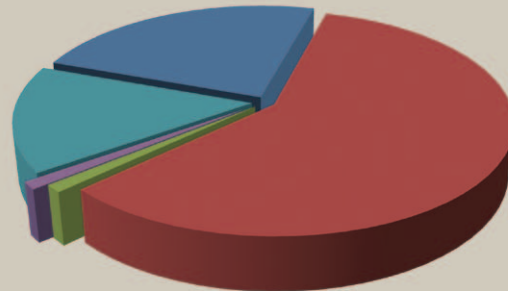
Expense \$67,337

Personnel	\$ 33,833
Facilities	\$ 6,035
General Operating	\$ 11,333
Administrative Support	\$ 5,739
Interest	\$ 2,923
Depreciation	\$ 7,474



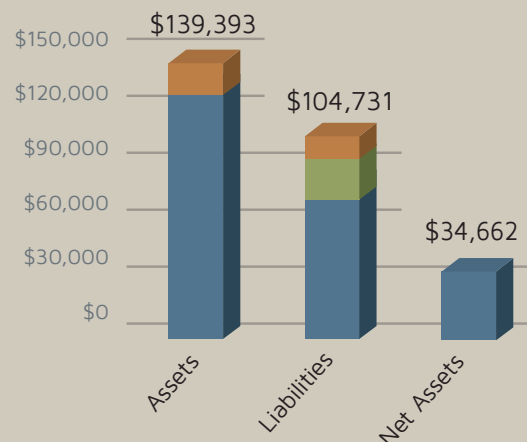
Other Income \$6,845

Bequests and Contributions ²	\$ 1,619
Investment Income	\$ 4,021
United Way	\$ 77
Gain on Sale of Assets	\$ 74
Other	\$ 1,054



Balance Sheet

Current	
Non-recourse ³	
Long-term	



¹ Financial data relating to Graceworks Lutheran Services has been combined with data of several affiliates including Graceworks Enhanced Living, Graceworks Housing Services entities, Graceworks at Home, and Bethany Commons at Yankee Trace.

² Includes temporarily restricted gifts of \$37 for the Benevolent Care Fund.

³ Short-term and long-term indebtedness totals \$20,229 and is secured by specific Graceworks Enhanced Living and Graceworks Housing Services facilities. This is not a direct obligation and cannot be charged against other assets of Graceworks Lutheran Services.

Member Congregations

We welcome and thank the 42 congregations of the Evangelical Lutheran Church in America and The Lutheran Church – Missouri Synod who have affirmed covenants of support with Graceworks Lutheran Services as of March 11, 2014.

Abiding Christ Lutheran Church, Fairborn, OH	First Evangelical Lutheran Church, Xenia, OH	Prince of Peace Lutheran Church, Loveland, OH	St. Paul Lutheran Church, Botkins, OH
Atonement Lutheran Church, Cincinnati, OH	Gloria Dei Lutheran Church, Cincinnati, OH	Resurrection Lutheran Church, Lebanon, OH	St. Paul Lutheran Church (Dog Leg), Dayton, OH
Augsburg Lutheran Church, Cincinnati, OH	Good Shepherd Lutheran Church, Cincinnati, OH	Rockway Lutheran Church, Springfield, OH	St. Paul Lutheran Church, Franklin, OH
Christ the King Lutheran Church, Centerville, OH	Good Shepherd Lutheran Church, Kettering, OH	Roselawn Lutheran Church, Cincinnati, OH	Trinity Lutheran Church, Brookville, OH
Emanuel Lutheran Church, Phillipsburg, OH	Hope Lutheran Church, Cincinnati, OH	Salem Evangelical Lutheran Church, West Alexandria, OH	Trinity Lutheran Church, Cincinnati (Mt. Healthy), OH
Emmanuel Lutheran Church, Kettering, OH	Lord of Life Lutheran Church, West Chester, OH	Salem Evangelical Lutheran Church of Ellerton, Miamisburg, OH	Trinity Lutheran Church, Dayton, OH
Epiphany Lutheran Church, Centerville, OH	Lutheran Church of the Resurrection, Cincinnati, OH	St. Andrew Lutheran Church, Enon, OH	Trinity Lutheran Church, Lewisburg, OH
Faith Lutheran Church, Wilmington, OH	Messiah Lutheran Church, Cincinnati, OH	St. Jacob Lutheran Church, Anna, OH	Trinity Lutheran Church, Pitsburg, OH
Fifth Lutheran Church, Springfield, OH	North Riverdale Lutheran Church, Dayton, OH	St. John Lutheran Church (Ingomar), West Alexandria, OH	Triumphant Cross Lutheran Church, Trotwood, OH
First English Lutheran Church, Dayton, OH	Peace Evangelical Lutheran Church, Beavercreek, OH	St. John's Lutheran Church, Vandalia, OH	Zion Evangelical Lutheran Church, Dayton, OH
		St. Matthew Evangelical Lutheran Church, Huber Heights, OH	Zion Lutheran Church, Hamilton, OH



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CONGREGATIONS
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COVENANTS OF SUPPORT



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Lutheran Services

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2013 Annual Report

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